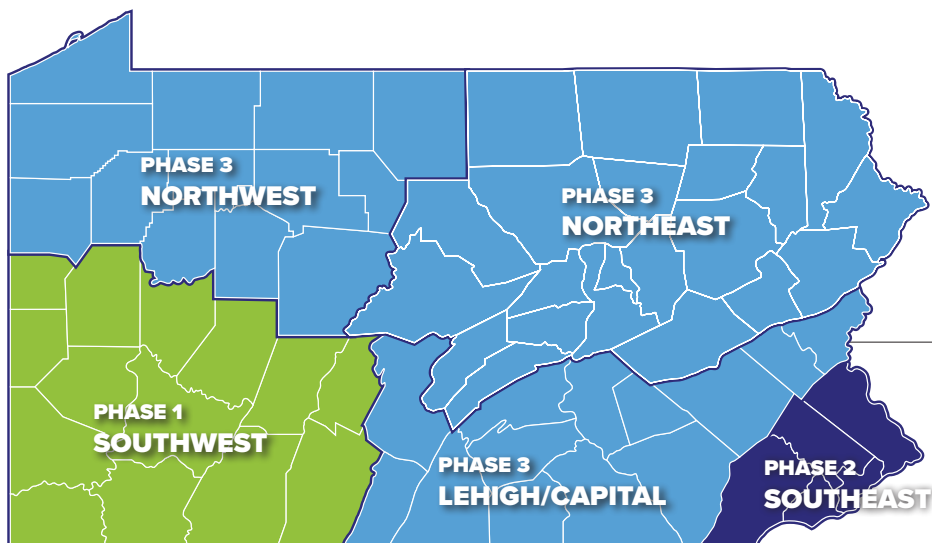


ODP PROVIDERS & CHC

What is Community HealthChoices?

Community HealthChoices (CHC) is Pennsylvania’s mandatory managed care program for dually eligible (Medicare and Medicaid) individuals and individuals 21 years of age or older with physical disabilities. The goal of the program is to improve services for hundreds of thousands of Pennsylvania residents.

CHC has been developed to enhance access to and improve coordination of medical care, and create a person-centered, long-term support system in which people have choice, control and access to a full array of services that provide independence, health and quality of life. Long-term services and supports (LTSS) help eligible individuals to perform daily activities in their home such as bathing, dressing, preparing meals, and administering medications.



When will Community HealthChoices be available?

CHC is being phased in gradually across Pennsylvania. CHC has already been introduced in the Southwest and Southeast regions, and will be implemented in the remainder of the state in January 2020.

- **PHASE 1 JANUARY 2018**
- **PHASE 2 JANUARY 2019**
- **PHASE 3 JANUARY 2020**

- **January 2018: Southwest**
Counties: Allegheny, Armstrong, Beaver, Bedford, Blair, Butler, Cambria, Fayette, Greene, Indiana, Lawrence, Somerset, Washington, Westmoreland
- **January 2019: Southeast**
Counties: Bucks, Chester, Delaware, Montgomery, Philadelphia
- **January 2020: Lehigh/Capital, Northwest and Northeast**
Counties: Adams, Berks, Bradford, Cameron, Carbon, Centre, Clarion, Clearfield, Clinton, Columbia, Crawford, Cumberland, Dauphin, Elk, Erie, Forest, Franklin, Fulton, Huntingdon, Jefferson, Juniata, Lackawanna, Lancaster, Lebanon, Lehigh, Luzerne, Lycoming, McKean, Mercer, Mifflin, Monroe, Montour, Northampton, Northumberland, Perry, Pike, Potter, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Venango, Warren, Wayne, Wyoming, York

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What services are available through CHC?

Most Medicaid-covered services are available through CHC, including physical health services (preventive services, primary and acute care, as well as other physical services), LTSS (home and community-based services and nursing facilities), prescription drugs, and dental services.

Behavioral health services are available through a behavioral HealthChoices managed care organization (BH-MCO).

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If I want to become a CHC provider, how do I enroll?

Providers must join the network(s) of CHC managed care organizations (CHC-MCOs) before providing services to CHC participants. A provider will still be required to enroll with the Department of Human Services (DHS) to be a Medical Assistance (Medicaid) provider and receive a Medical Assistance provider number. Providers should also consult the CHC questions and answers document at www.healthchoices.pa.gov.



Will participants receiving services from ODP be in CHC?

Individuals with an intellectual disability or autism who are receiving services beyond supports coordination through ODP will **not** be enrolled in CHC. However, if an individual needs the level of care provided in a nursing facility, and they would be better served by the services available in CHC, they may choose to transition from ODP into CHC.

Individuals will be enrolled in CHC if they are age 21 or over and are:

- Receiving both Medicare and Medicaid;
- Receiving LTSS in the Attendant Care, Independence, or Aging waivers;
- Receiving services in the OBRA waiver and determined nursing facility clinically eligible;
- Receiving care in a nursing home paid for by Medicaid; or
- Determined to meet nursing facility level of care.

Individuals who already participate in the Living Independence for the Elderly (LIFE) program can remain in their LIFE program and will not be moved into CHC unless they specifically ask to change. Anyone who is enrolled in CHC who would prefer to participate in the LIFE program and qualifies to participate in LIFE may do so.

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Will CHC change how my agency will do business with the commonwealth?

- **Providers of ODP services only — no.**
There are no changes to how you do business with the commonwealth.
- **Providers of Office of Long-Term Living (OLTL) services — yes.**
CHC will change the way you will do business with the commonwealth. For more information on the CHC provider relationship, go to www.healthchoices.pa.gov

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What happens if an ODP waiver participant goes into the hospital?

If the individual's level of care changes, they may be eligible for CHC upon discharge from the hospital to the community. If the individual meets nursing facility clinical eligibility, they may choose to transition from ODP into CHC for their LTSS. If the individual chooses to move into CHC from an ODP waiver, the ODP waiver capacity being reserved will be released to be used for another individual awaiting enrollment.

How does a participant transition between CHC and ODP?

Protocols have been established to transfer individuals from ODP to CHC and CHC to ODP, dependent on availability of waiver capacity. When transferring from one waiver to the other, the following steps must be followed in order. An individual receiving ODP waiver services who chooses to receive CHC will surrender his or her waiver slot.

WAIVER TRANSFER: ODP ► CHC

1. The individual is referred to Maximus, the commonwealth's Independent Enrollment Broker (IEB).
2. The IEB coordinates the functional-eligibility process, which includes a level-of-care assessment and physician certification.
3. If the individual is determined functionally eligible for the CHC waiver, the IEB contacts the ODP regional manager to request the ODP Waiver service plan and to coordinate a transfer date.
4. The IEB submits PA Form 1768 to DHS' county assistance office (CAO) for CHC waiver enrollment.
5. The IEB will notify ODP of the confirmed CHC enrollment date.
6. ODP end dates the ODP waiver in the Home and Community Services Information System (HCSIS) the day before the CHC waiver start date.

WAIVER TRANSFER: CHC ► ODP

1. If the individual is to be transitioned to an ODP waiver or base services, the ODP supports coordinator begins the transition process.
2. ODP supports coordinator alerts the ODP administrative entity (AE) that a level-of-care assessment needs to be completed for the individual.
3. The AE completes the level-of-care assessment.
4. The AE coordinates with the individual's CHC service coordinator and IEB to obtain the appropriate CHC waiver end date.
5. The AE submits PA Form 1768 with the ODP waiver start date and CHC waiver end date to the CAO to enter the waiver in the Client Information System (CIS).
6. The AE notifies ODP and the ODP supports coordinator that the PA 1768 has been submitted.
7. The CAO processes the PA 1768 and enters an end date for the CHC waiver and the start date for the ODP waiver.

How can an individual who is considered as reserved capacity under an ODP waiver and is being discharged from a long-term care facility be re-enrolled into an ODP waiver? Will auto enrollment into CHC halt re-enrollment into the ODP waiver?

If an individual is being discharged from a long-term care facility and will return to an ODP waiver because of his or her reserved capacity status (unless the individual meets nursing facility level of care and chooses to enroll with CHC), ODP must use the process of manually transferring the individual from a CHC waiver to an ODP waiver as described in the steps above. The individual will not be auto-enrolled into CHC.



The following resources are available if you have questions about CHC or need additional information:

- **Visit www.healthchoices.pa.gov/providers/about/community.**
- **Call the CHC Provider Hotline at 1-800-932-0939.**
- **Submit questions via email to RA-PWCHC@pa.gov.**